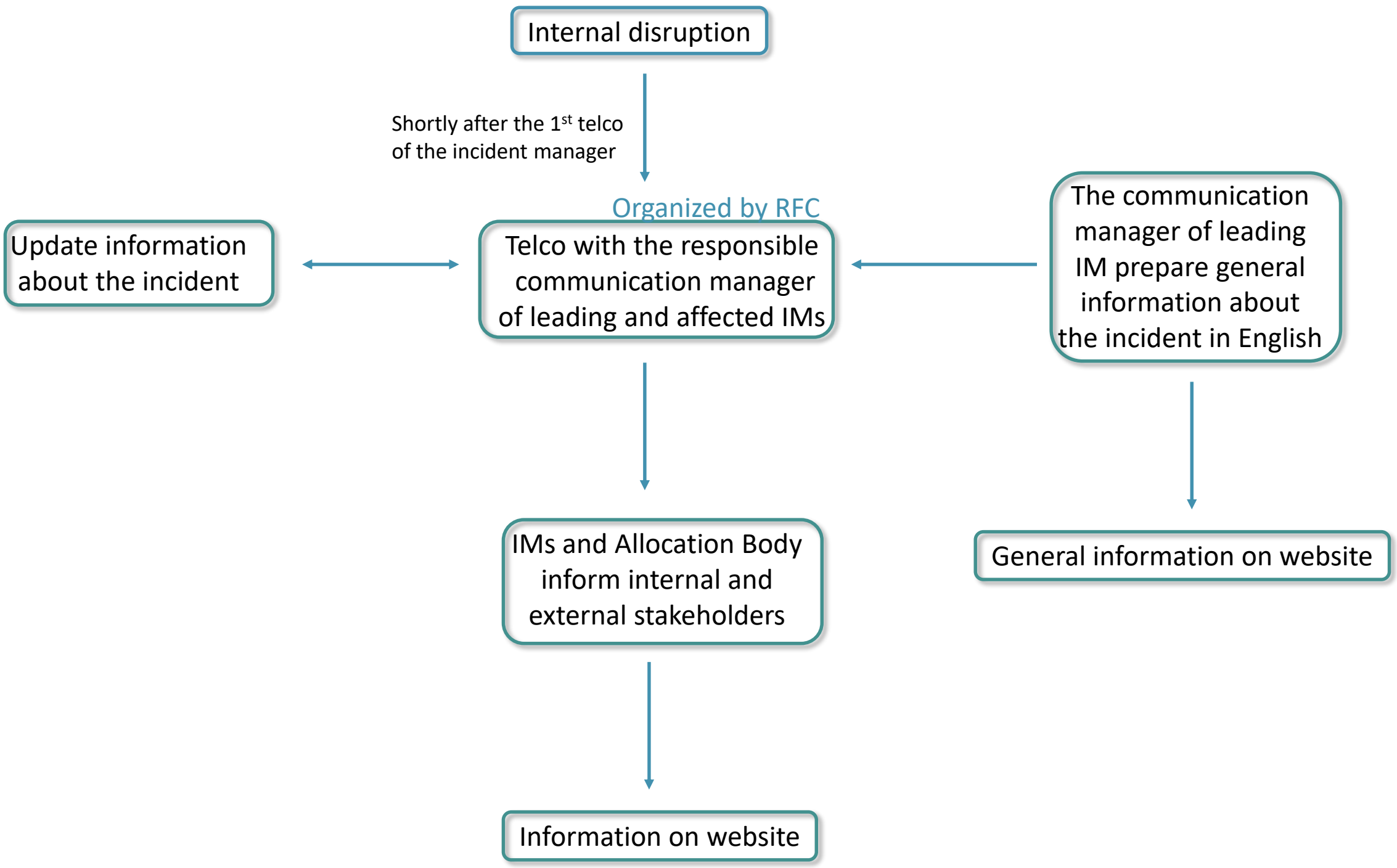
COMMUNICATION PROCESS



Source: Handbook for International Contingency Management